The following statement is an extract from the current ESOS Act:

21 Record keeping

Records of students’ details

(1) A registered provider must keep records of each accepted student who is enrolled with the provider or who has paid any tuition fees for a course provided by the provider.

(2) The records must consist of the following details for each accepted student:
   (a) the student’s current residential address;
   (b) the student’s mobile phone number (if any);
   (c) the student’s email address (if any);
   (d) any other details prescribed by the regulations.

(2A) A registered provider must have a procedure to ensure that, at least every 6 months, while the student remains an accepted student of the provider:
   (a) the provider confirms, in writing, the details referred to in subsection (2) with the student; and
   (b) the records are updated accordingly.